



## Congratulations!

We would like to congratulate our two Student Veterinary Nurses Alex Findlay and Megan Giles who are now both qualified RVN's after passing their exams. We are all very proud of their achievements and hard work.



## Cinque Ports Vets out and about this summer supporting local charities

Cinque Ports Vets have been out and about this Summer having a great time supporting some of our local charities at their events. We have been at Godmersham Sponsored Dog Walk for the Guide Dogs and enjoyed a lovely sunny day at the Wye Family Dog Show. Kent Labrador Rescue raised just under £2000. Our Tenterden branch were supporting Demelza at their Dog Show in August and we had a great time at the Hawkhurst Summer Fete. Our last event of this year was the Chilham International Horse Trials and Dog Show where Kent Greyhound Rescue did a great job of keeping everyone spirits up in the pouring rain!

## Remember, Remember the 5th of November



Although we are still enjoying the last of the summer sun, now is a great time to think about preparing your pet for the firework season. There are many things you can do to help your pets cope with this stressful time. Planning ahead is important especially if you are considering using pheromone therapy. Check our website for more top tips or come and speak to us for advice.

## ROYAL CANIN OFFER

Buy 8 bags, trays or outers of 48 pouches of Royal Canin Lifestage or Prescription food and receive your ninth absolutely FREE!  
Ask your local branch for a loyalty card now and start saving!

## Cinque Ports Veterinary Hospital Kingsnorth Open Day

Saturday October 13th 2.00 - 5.00pm

Come along and see behind the scenes and meet the team. There will be charity stalls and prizes to be won!



## Is your pet covered for life?

Get 5 weeks pet insurance free!  
vetsure

Pet Insurance is highly recommended as it has many benefits to you and your pet. It will give you the peace of mind that if your pet needs medical attention the costs will be covered. Your veterinary surgeon will be able to give your pet the best treatment available without the pressures of financial limitations.

At Cinque Ports Vets we promote Vetsure Pet Insurance for dogs and cats. This policy is a cover for life policy which offers a multi pet discount. There is a range of three options to choose a product suited to your pet healthcare budget. Our team are able to advise you about the policies and as we work closely with the company we are able to offer direct claims allowing you to only pay the excess fee to us. Please contact your local branch of Cinque Ports Vets if you would like more information or visit their website to find out more [www.vetsure.com](http://www.vetsure.com)

## Welcome

We would like to welcome our new vet Faye Rawson BVSc MRCVS to our team at Cinque Ports Veterinary Hospital. Faye graduated from the Royal Veterinary College in 2018 and returned to Kent soon after. She has a particular interest in neurology, having visited numerous referral hospitals during her studies. In her spare time Faye divides herself between her family in Belgium and England, and is an avid gym goer.

Jenny Murrell who has been with us at Kingsnorth for the last 6 years will be moving to our Rye branch to take up the position of lead veterinary surgeon. Everyone at Kingsnorth will miss her but we all wish her well with her new promotion.

Choosing the correct policy can be confusing but here are a few pointers to look out for:

1. Always look at a few different policies before signing on the dotted line.
2. Take out insurance when your pet is young to reduce the number of exclusions on your policy.
3. If you choose a twelve-month cover policy the premiums are cheaper but, after twelve months the insurers will cease to pay out for a continuing condition and it will be excluded from your policy.
4. A life cover policy means that once a condition is diagnosed the insurers will pay out for treatment for life, as long as you renew your policy every year.
5. Some policies may charge an excess plus a percentage of all the vet bills. These policies also tend to have low premiums.
6. Always read the small print for penalties, large excesses and premium loading, where the premiums increase when you put in a claim.
7. Don't always go for the cheapest policy - they are not always the best cover.
8. Check what you will actually be covered for, as there are grey areas such as euthanasia, dentistry, prescription diets and breeding complications.
9. Routine vaccinations, worming, and flea treatment will not be covered.
10. If you swap companies you will incur exclusions on any conditions prior to your application, including those that your previous company had paid out for.

The most important thing to remember is to take your time and find the policy that suits your situation. Please feel free to come and ask us for advice especially before changing insurance companies as so often people are unaware of the exclusions which will be put in place. There is also a handy leaflet available on our website called What Do I Need To Know About Pet Insurance?



## As the cold weather approaches, our aches and pains can come back to haunt us. The same happens to our golden oldie pets too!

Older pets often slow down due to discomfort. This is not an inevitable part of growing old and if you have concerns about your elderly pets please talk to us about these worries. A general check-up is always a good idea and this can be discussed at your pet's annual vaccination or at their free 6 month health check with the vet if they are a Pet Healthcare Plan member.

Prescription medication may not be necessary straight away as there are lots of supportive measures that we can advise about, ranging from glucosamine and chondroitin nutraceuticals, laser therapy, acupuncture or maybe just other accessory treatment like weight loss. Please ask us for information.